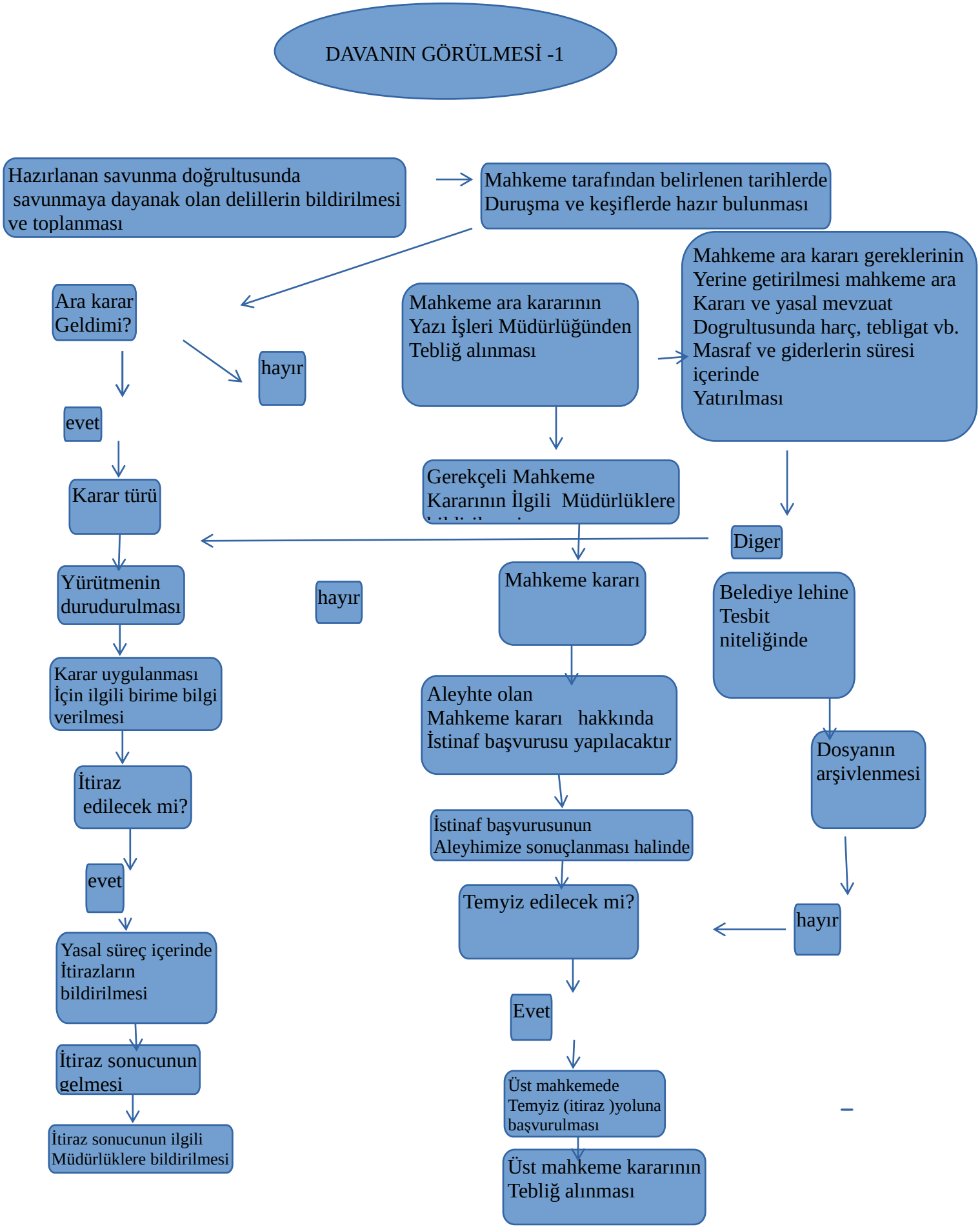DAVALARIN GÖRÜLMESİ İŞLEMLERİ İŞ AKIŞ ŞEMASI